

June 5, 2008

Ed Tomberlin
Avgroup, Inc.
P.O. Box 80220
Atlanta, GA 30366-0220

Dear Ed,

Since June 2002, Avgroup has managed our LRU exchange/rental pool. These services include: LRU shipment to customer, core retrieval, invoicing and collection. During this time, Avgroup's performance has been outstanding! I have not received any formal customer complaints about Avgroup's performance. ACSS also has enjoyed a positive working relationship with Avgroup and their people. They are always friendly and seem to go the extra mile to satisfy the customer's requirements.

Best Regards,
Jeff Quackenbush
Director, Customer Services
ACSS, an L-3 Communications & Thales Company
19810 North 7th Avenue, Phoenix, AZ 85027-4400